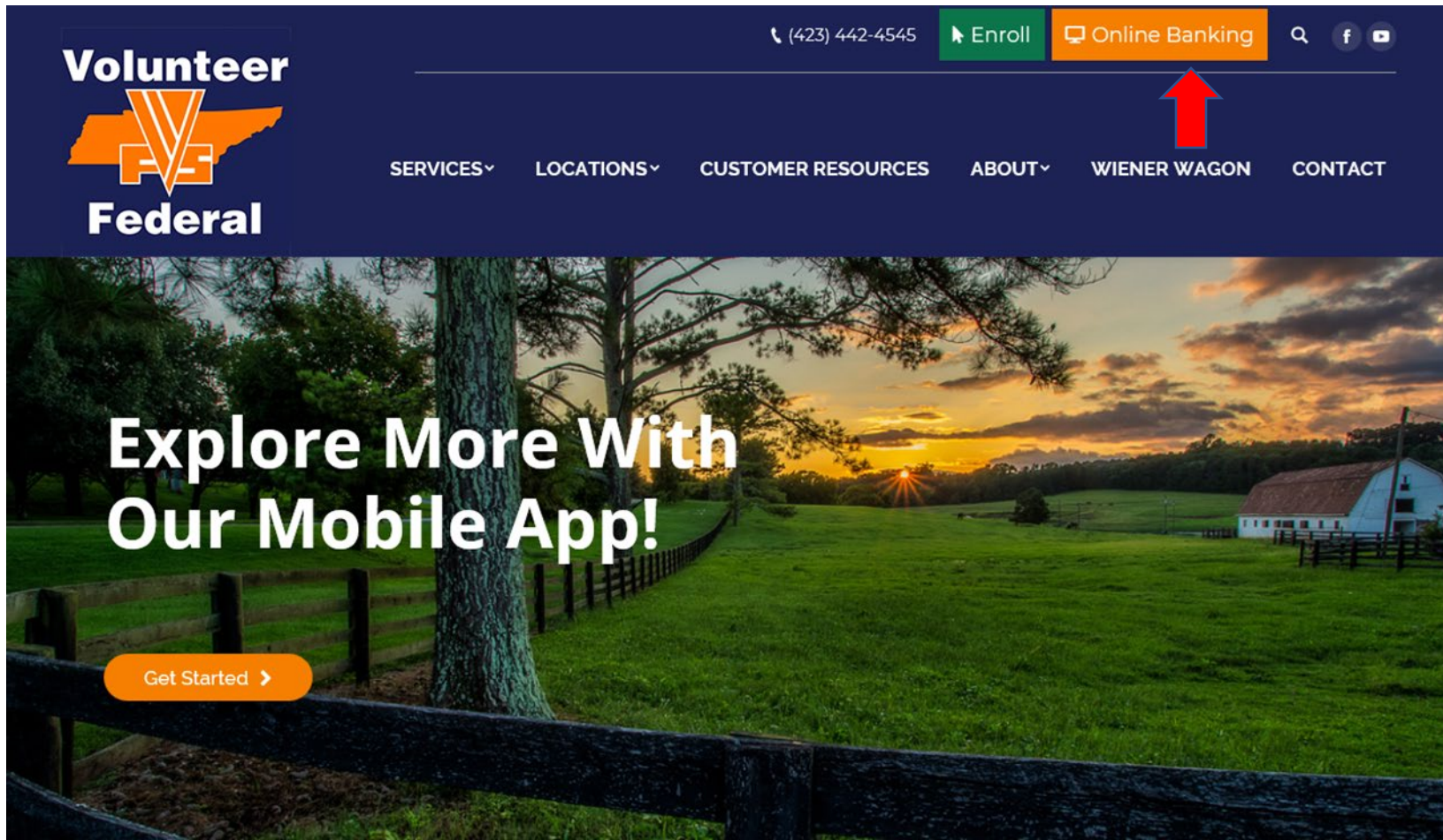


ENROLLING IN MOBILE BANKING

***Prior to enrolling in mobile banking, you must enroll in online banking from your computer. ***

STEP 1:

Log on to www.volfed.com and choose “Online Banking”.



ENROLLING IN MOBILE BANKING

STEP 2:

Login to Internet Banking

Volunteer Federal

Volunteer Federal Savings Bank · (423) 442-9988

Login to Online Banking ?

[Volunteer Federal](#) [Test Browser](#) [Home](#)

Click the links below for helpful information*

[Supported Browsers](#) | [Tips for Preventing Fraud](#)

Have you heard about our NEW Vol\$mart Account? If not ask one of our representatives at your local branch now!

If you have any questions please feel free to call the Bookkeeping Department at (423) 442-9988- during normal business hours.

Thank you!

Online Banking ID:

Submit

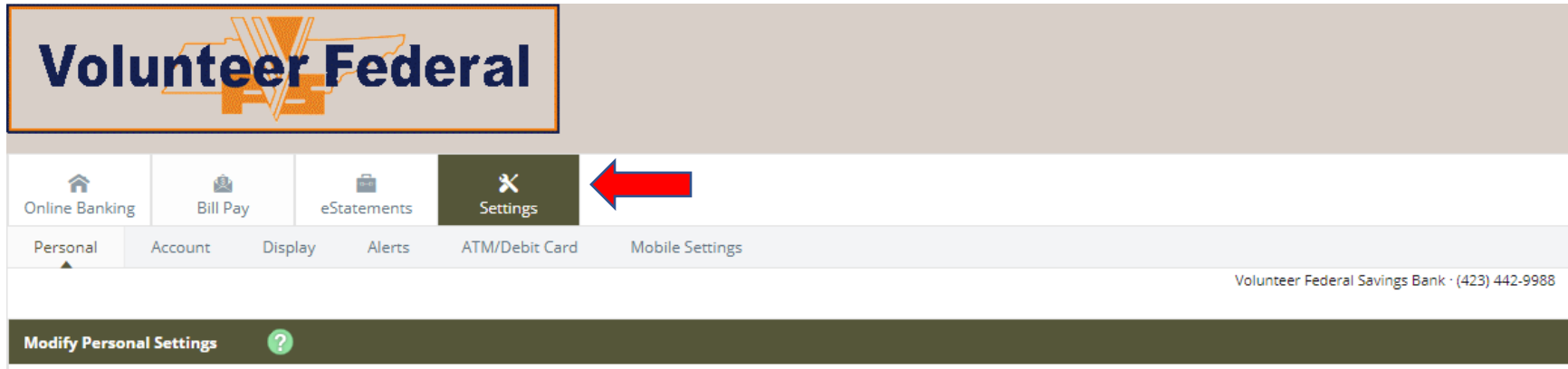
Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browser's "Help" section, or contact their Customer Support, to see if this option is available and how to turn it off.



ENROLLING IN MOBILE BANKING

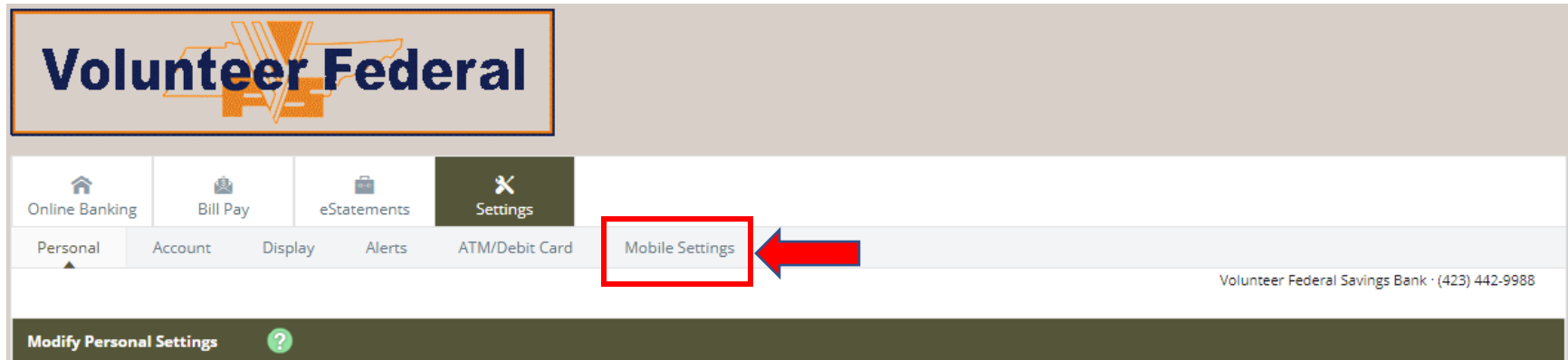
STEP 3:

Choose the “Settings” tab at the top of the page.



STEP 4:

Choose “Mobile Settings”.



ENROLLING IN MOBILE BANKING

STEP 5:

- Place a check mark in the box next to “Enable web access for your mobile device”.
- Then populate the remaining boxes below.
- Place a check mark in the box next to each account you would like to view on mobile banking.
- Then choose Submit

The screenshot shows the Volunteer Federal mobile banking interface. At the top is the bank's logo. Below it is a navigation bar with icons for Online Banking, Bill Pay, eStatements, and Settings. The Settings menu is active, showing sub-options: Personal, Account, Display, Alerts, ATM/Debit Card, and Mobile Settings. The Mobile Settings page is titled 'Web Mobile Settings' and includes a help icon. The main content area is titled 'Mobile Web Settings' and contains the following options:

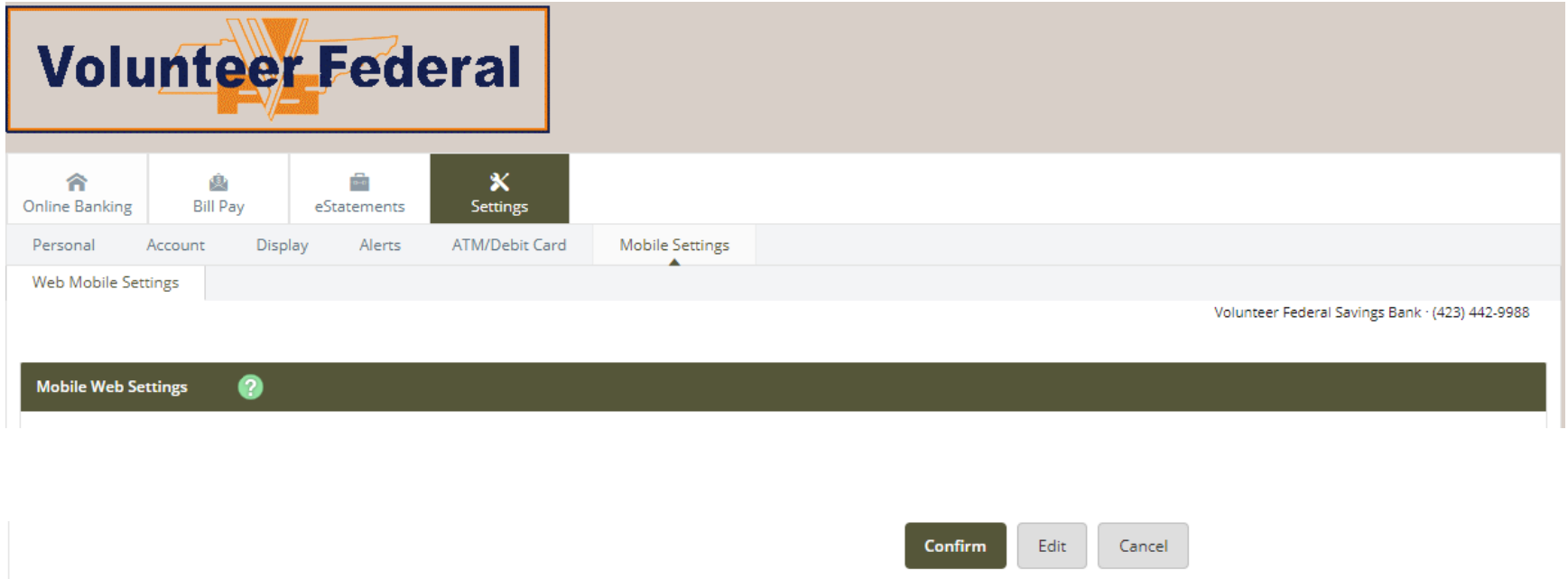
- Enable web access for your mobile device**:
- Receive Text Message Alerts**: A dropdown menu set to 'Yes'. Below it, a note reads: "**Standard wireless carrier charges apply**".
- Mobile Phone Number**: Three input fields for entering the phone number.
- Select your wireless provider**: A dropdown menu set to 'Select Option'.

Below these settings, a note states: "Only selected accounts will show in the mobile account listing. These settings will not affect transfers or previously selected accounts in bill pay or mobile deposit." Below this note is a checkbox for the account 'VOL MART 0001', which is currently unchecked. At the bottom of the page are 'Submit' and 'Cancel' buttons.

ENROLLING IN MOBILE BANKING

STEP 6:

Confirm mobile settings.



The screenshot shows the Volunteer Federal mobile banking interface. At the top, the Volunteer Federal logo is displayed. Below the logo is a navigation bar with icons for Online Banking, Bill Pay, eStatements, and Settings. The Settings menu is currently selected. Underneath the navigation bar, there are sub-menus for Personal, Account, Display, Alerts, ATM/Debit Card, and Mobile Settings. The Mobile Settings sub-menu is active, showing 'Web Mobile Settings' and 'Mobile Web Settings' with a question mark icon. At the bottom of the screen, there are three buttons: 'Confirm', 'Edit', and 'Cancel'.

- You will receive a text message confirming you have been enrolled and a link will be provided to the mobile site. You can also login by downloading our app or visiting us at www.volfed.com.

If you have questions, please contact your local branch.

Thank you for banking with Volunteer Federal.